

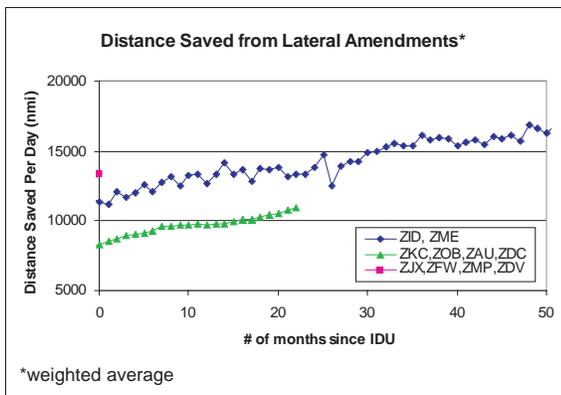
# URET Benefits Review

March 2004

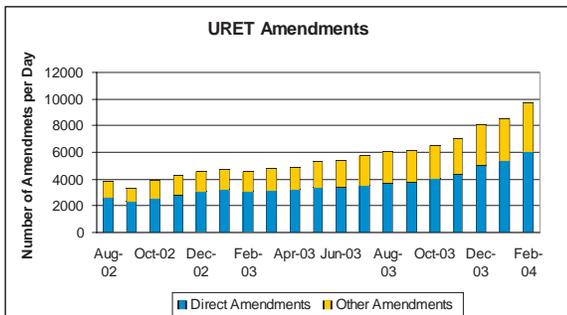
## Overview

- User Request Evaluation Tool in use at ten sites.
- Denver Center (ZDV) achieved initial daily use on February 6, 2004.
- Memphis Center (ZME) and Indianapolis Center (ZID) began using URET Phase 2 hardware and software on February 19 and March 3 respectively.
- URET saves users over \$10M a month with increased direct routes.

## Monthly Measures



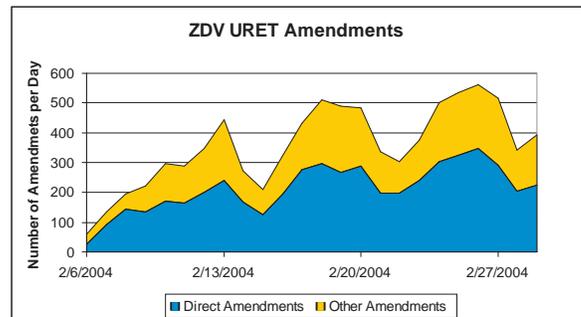
Trends in the distance saved at 4 Phase1 URET sites (ZKC, ZOB, ZAU, ZDC) are similar to those found at the prototype sites (ZID and ZME).



Nine URET sites send over 8000 amendments daily. The majority of those amendments are direct amendments (blue), which save distance.

## Highlight: ZDV Gets URET

URET became operational at Denver Center on February 6, 2004. The figure below shows that the number of amendments generated by URET has already begun to increase.



## Highlight: URET CCLD Upgrade

The six URET Phase 1 sites are being upgraded from the CCLD version (Core Capability Limited Deployment) to the hardware and software used at the Phase 2 sites. The first center to be upgraded was Kansas City Center (ZKC), which completed its conversion on September 14, 2003. Memphis and Indianapolis Centers (ZME and ZID) followed in February and March 2004.

Phase 2 hardware was installed at Washington Center (ZDC) on January 12, 2004, making it the fifth center to begin the upgrade process. The sixth and final CCLD Center to receive the upgrade will be Chicago (ZAU), where hardware installation began in February.

URET Phase 2 is scheduled to be operational at the CCLD sites by June 2004, at which point all URET equipped centers will be running a common platform, simplifying maintenance and reducing operating costs.

